

St. Matthews Líving

City of St. Matthews 3940 Grandview Avenue P.O. Box 7097 St. Matthews, KY 40257-0097 Hours: M-Th 7:30 a.m. - 4 p.m. F 7:30 -11:30 a.m.

AUGUST 2016

St. Matthews: City with a small town heart

Long before it was incorporated into the City of St. Matthews, residents of the gently rolling hills surrounding Beargrass Creek developed the land and its resources to create a thriving community.

When Colonel John Floyd, a surveyor and pioneer from Virginia, made his home in the area in 1779, Shawnee and Iroquois tribes were living on the



land. Killed in a skirmish with Native Americans in 1783, Floyd is buried near the present site of Jamestown Apartments on Breckenridge Lane.

In the early 1800s, the area was referred to as Sale's Precinct for Edmund Sale, a tavern owner. As settlers continued to migrate west, they bought land and began to farm. In 1832 Shelbyville Turnpike, a hard-packed gravel road was completed. In the 1840s, the area became known as Gilman's Point or "The Point" after another local tavern owner, Daniel Gilman.

Around 1854, the area was first called St. Matthews when the post office was named for the St. Matthews Episcopal Church, built in 1839. The community developed around the intersection of present-day Breckenridge Lane, Shelbyville Road, and Westport Road.

> As farms were established, the area was referred to as the "garden of the state." By the early 1900s, millions of pounds of Irish potatoes were shipped all over the

United States and beyond (see sidebar) thanks to the railroad that connected the area to Louisville, Cincinnati, and Lexington.

In 1905, the area's first financial institution, Bank of St. Matthews, opened for business. It was so small that its employee, G.T. Dick, stated that he was the cashier, teller, bookkeeper, and janitor all rolled into one. The area comprising the

Continued on p. 10



POTATO BOOM

St. Matthews was known as the Potato Capitol of the World from about 1910 to 1946. Farmers began planting potatoes in the fertile soil before the turn of the century. By 1921, 13 million pounds of Irish were dispatched potatoes annually by railroad from St. Matthews to every section of the U.S., Canada, Mexico, and Cuba.

The St. Matthews Produce Exchange (pictured at left) grew to become the second largest potato exchange in the world. One of its five warehouses was a frost-proof building for storage of 10,000 barrels of second crop potatoes. The railroad warehouse building survives today and is occupied by The Colony shopping center at Westport Road and Clover Lane.

A Message From...

Budget items approved

The 2016-2017 budget was passed by the City Council, effective July 1, 2016. Some of the special items included in the budget were: a \$3-4 million expansion to the St. Matthews Eline Library, upgrades to the City Hall building, permanent bathrooms in Brown Park, improvements to bring Primrose Drive up to standards, and surface drainage and pedestrian safety improvements.

City matches Waggener funds to refurb track

Because the Waggener High School track is frequently used by community groups and residents, the City will match

Hometown History

1922

Where do you think this picture was taken in 1922? See p. 11 to solve this issue's Hometown History mystery.



the \$130,000 raised by the school to refurbish it. The current track has deteriorated significantly since it was constructed in the early 1980s and does not meet any of the official requirements for track meets.

Besides students of Waggener High School, the track is used by St. Matthews Elementary and Barret Middle School, Ken Combs Running Club, Relay for Life events, Boy Scout events, and area residents who want to walk for exercise. The gates remain open 24 hours a day.

Waggener Athletic Director Jamie Dumstorf said that the \$10,000 to \$15,000 a year needed to keep the track in repair is easily within the budget of the school.

Rumpke contract renewed

On April 19, the City began taking bids for garbage contracts. Only Rumpke chose to bid. The monthly rate increased to \$15.12 from \$14.68 per household. The three-year contract includes two one-year optional extensions.



Louisville Gas & Electric 502-589-1444

Fast path options are: 1-1-1 (gas) and 1-1-2 (electric).

Emergency Contact Numbers

Louisville Water Company 502-583-6610

To report emergencies like water main breaks or broken fire hydrants.

Easy Being Green



With Metro Louisville's Lawn Care for Cleaner Air rebate program, residents can

receive rebates when they buy eco-friendly lawn equipment. Even larger rebates may be available for residents who trade in their old gas-powered equipment.

With a driver's license or other proof of Metro Louisville

Sign up for Reach Alert

Sign up for Reach Alert to get notices from the City. It's FREE!

Two levels of communication provide either emergency notices only or both emergency and community notices. Some examples of alerts are:

- Street closures
- SMPD crime trends
- Safety alerts
- Community event notices

residency, you can get rebates one of two ways:

1) Purchase your equipment, then use a rebate request form to request a Bonus or Standard Rebate. If your rebate request meets all the requirements, you should receive your rebate within 60 days.

2) Purchase your equipment through a participating dealer to get your rebate up front, as dollars off the purchase price.

Guidelines for the program can be found at louisvilleky.gov/

government/lawn-care-cleanerair/residential-rebates. If you still have questions, call 574-6000.





Sign up online at www.reachalert.com or by calling 1-877-307-9313. A link may also be found on the City's website at www.stmatthewsky.gov.

Notification options include text, email, and/or phone.

Home, apartment, and business residents may register for Reach Alert notifications at no charge. Residents may also register loved ones.

Take a moment to sign up online at www.reachalert.com or by calling Reach Alert at 1-877-307-9313.

Recycling is collected every other week on the same day as trash on weeks highlighted in red. Holidays are marked in blue and will delay recycling and trash one day.

August 2016						
s	М	Т	W	Т	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Police Beat



Officers Bolyjack, Richardson, Shepherd, Bratcher, and Ratliff were hired by SMPD in April.

In order to continue to keep the residents of St. Matthews safe and to serve the community better, the St. Matthews Police Department has hired seven new police officers over the past four months.

- Officer Jermeco Bolyjack began his law enforcement career with the Sheriff's Office followed by a 16 year stint as an officer with the Louisville Metro Police Department.
- Officer Mark Richardson retired a few years ago from Louisville Metro with 22

before retiring.

 Officer Joshua Bratcher was previously with the Bullitt County Sheriff's Office and the Shepherdsville Police Department.

vears'

experience and

has since been

working for the

Shelby County

Sheriff's Office.

Officer Darren

23 years with

mainly in the

Shepherd logged

Louisville Metro,

Hikes Point area,

- Officer Scott Ratliff began his justice career by serving as a detective with the Administrative Office of the Courts. He served with the Pike County Sheriff's Office prior to coming to St. Matthews.
- Officer George Jetter came to SMPD from the Bullitt County Sheriff's Office.

 Office Wayne Kaufman will work on a part-time basis and is a retired Louisville Metro K9 officer.

In addition to hiring new officers, the department promoted four officers to the rank of sergeant. Sergeant Jonathan Smith, Sergeant



Officers George Jetter (left) and Wayne Kaufman were hired by SMPD in June.

Eddie Parsons, Sergeant Norm Mayer II, and Sergeant Jeff Hancock were promoted from within the department after passing strenuous oral and written qualifying exams.



Newly promoted SMPD sergeants pose with Chief Norm Mayer and their families. From left: Chief Mayer, Officer Norm Mayer II, Officer Jeff Hancock. Officer Jonathan Smith. and Officer Eddie Parsons.

SMPD Anonymous Tip Line

If you have seen something suspicious, you can alert the police anonymously by calling 498-CLUE (2583), Option 1. To report a crime in progress, call SMPD directly at 893-9000. You do not have to give your name.

Crime Buzz

Prevent car theft

The St. Matthews Police have recently handled a number of car thefts where keys or key fobs were left in cars. To prevent car theft, lock your car and take your keys with you. This is especially important for cars with keyless entry.

Remove valuables from your vehicle unless it is absolutely necessary that they remain. Computers, golf clubs, wallets, cameras, and handguns are all easy picking for opportunistic criminals.

Narcan kits save lives

After only 48 hours of carrying Narcan kits in their cruisers, SMPD

officers saved the life of a person dying from a drug overdose. Naloxone, which is sold under the brand name Narcan, is a prescription medicine that reverses an opioid overdose. Opioids can slow or stop a person's breathing, resulting in death. Naloxone helps the person wake up and keeps them breathing. Naloxone cannot be used to get high and is not addictive.

Recently, SMPD officers were supplied with Narcan kits to prepare for times when called to the scene of a drug overdose. During the first two weeks, officers used the kits three times and saved two lives.

Free house watch

SMPD offers free house watches for residents on vacation or away from home for other reasons. Just telephone 893-9000 to schedule.

ID this person

If you believe you can identify a person involved in



criminal activity, check out IDthisperson.com. New pictures are posted daily. Anonymous tipsters who help identify criminals may receive a \$25 reward.

City awaits results of PVA assessments

As required by law, the Jefferson County Property Valuation Administrator's (PVA) office has completed its assessments of properties in St. Matthews. Over the past few months, residents were given opportunity to appeal their assessments.

PVA assessments fall under the jurisdiction of the county

Medicare seminar to be held Oct. 4

A free Medicare seminar will be conducted by Medicare Simplified, an independent organization with a simple mission to educate individuals about their Medicare options. Medicare Simplified does not sell insurance. The program is designed for government; consequently, the City of St. Matthews has no jurisdiction over PVA assessments. As a result of the new assessments, taxes owed this fall will reflect a different amount due than in 2015. The City of St. Matthews is currently awaiting the results of the assessments to finalize any possible adjustments

individuals turning 65 within the next year and for those over 65. If you are already enrolled in Medicare, open enrollment is coming and this is a great time to review your options for 2017.

The program will be held Oct. 4 from 6-8 p.m. at the St. Matthews

to the a*d valorem* tax rate and/or tax discount offered to City residents this year.



Community Center at 310 Ten Pin Lane. Though the seminar is free of charge, reservations are required due to material preparation and meeting room accommodation. Please call 513-382-8533 to make a reservation.

Park Place

Ash borer beetle present in City parks

In August of 2015, the City hired Abundant Tree Care to analyze and treat all of the ash trees in the City parks that could be salvaged from the emerald ash borer beetle infestation.

This exotic beetle, native to Asia, was first discovered near Detroit in the summer of

Code Words

If you are aware of an abandoned vehicle or trailer parked on City property, please report it to the City. Besides being an eyesore and possibly blocking traffic, these vehicles could become traps for young children or homes for rodents. When you call to report the vehicle, be prepared to give its make 2002. Adult beetles nibble on ash foliage but cause little damage. However, beetle larvae feed on the inner bark of ash trees, disrupting the tree's ability to transport water and nutrients, causing the tree to die.

Treatment of the trees is based on the diameter (width) of the tree. To date, the City has treated almost 2,000 diameter inches of ash trees.

and model as well as its location.

St. Matthews Ordinance 90.01-90.03 defines an abandoned vehicle as "any automobile or machine or parts left on property under circumstances indicating a desertion, relinquishment, nonuse, or divestment so as to indicate discard." The ordinance goes on to



The treatment will protect the trees for approximately two years. Trees that cannot be salvaged will be cut down and removed.

define a junked vehicle as one that has no license tag on its plates or tags that have not been updated and "is wrecked, partially dismantled, has one or more flat tires, or is not functional as a vehicle."

Residents wishing to keep a junked vehicle may do so by housing it in a building where it will not be visible.

Hot Off the Press

Fire Prevention Week



This year's Fire Prevention Week campaign, "Don't Wait – Check the Date! Replace Smoke Alarms Every 10 Years," represents the final year of our three-year effort to educate the public about the basic but essential elements of smoke alarm safety. Why focus on smoke alarms three years in a row? Because NFPA's survey data shows that the public has many misconceptions about smoke alarms, which may put them at increased risk in the event of a home fire. For example, only a small percentage of people know how old their smoke alarms are or how often they need to be replaced. As a result of those and related findings, we're addressing smoke alarm replacement this year with a focus on these key messages. Smoke alarms should be replaced every 10 years. Make sure you know how old all the smoke alarms are in your home.

To find out how old a smoke alarm is, look at the date of manufacture on the back of the alarm; the alarm should be replaced 10 years from that date.

Third graders visit City Hall

A total of 120 3rd grade students from St. Matthews Elementary had a successful field trip to City Hall. Students visited four areas on their tour (clockwise, starting from top left): Mayor Tonini explains how City government works; Public Works Director Kenan

Stratman shows the students materials Public Works employees use to do their jobs; SMPD Officer Tony Cobough shows students equipment used by the Special Response Team; and Officer John Norton demonstrates K-9 Jake's abilities to locate drugs.





Good Neighboring

Watch for children

School is soon to begin. Please watch for children walking to and waiting at school bus stops.

No plastic bags

As you begin to clear gardens,

flower beds and other plantings, please accumulate the debris in reusable containers or in

paper yard waste bags. Rumpke will not collect yard waste in plastic bags. Free Yard Waste stickers for your reusable containers can be

picked up at City Hall during business hours.

Be visible to EMS

Ensure your family's safety. Take a moment to look at your house number. Posted house numbers should be at least four inches tall, Arabic style, and visible from the street. This could be a matter of life and death in an emergency.

Pet tips

Are Fido and Fifi talking late into the night and keeping the neighbors up? Curtail excessive barking for the sake of nearby residents. And when you take your





pet out for a walk, remember to keep it on a leash and to pick up after it.

Remove your signs

If you post a temporary sign as a notice for a yard sale or regarding a

lost pet, please remove the signs as soon as possible. Signs clutter the environment, hinder pole accessibility by utility workers,



and are actually illegal.



Seasons Greetings

Alexander Hamilton Historical Society of Kentucky

The Alexander Hamilton Historical Society of Kentucky (AHHS) meets in the second floor meeting room of the St. Matthews-Eline Library at 10:30 a.m. All meetings are open to the public.

Aug. 20

AHHS Board Member Bill Riley will review Wedding of the Waters: the Erie Canal and the

Beargrass Historical Society

To learn more about your community, the Historical Society recommends checking out these books from the Louisville Free Public Library.

- St. Matthews: the Crossroads of Beargrass by Samuel W. Thomas. 976.991 THO
- St. Matthews Firefighters: 84 Years of Firefighting in St. Matthews, Kentucky: established 1919 by Al Ring. 363.37092 RIN, 2004

Making of a Great Nation by James MacGregor Burns.

Sept. 17

This month's AHHS meeting will be held at DAR Headquarters at 809 West Main. AHHS member Dr. William Nash will review *The Glorious Cause: the American Revolution 1763-1789* by Robert Middlekauff.

- St. Matthews: Images of America by John E. Findling and Tom Morton. 976.991
 FIN 2015
- Beargrass Christian Church, a History (1842-1967) by David
 B. Winkler. 289.2 W577
- Holy Trinity Church, 1882-1982. 282.76944 H747 The following books are located in the Kentucky History Room on the 2nd floor of the Main Library at 301 York
 Street. You may Feel

The Woman's Club of St. Matthews

Trivia Night

Woman's Club of St. Matthews (WCSM) will host a Trivia Night on Saturday, Sept. 10, at 7 p.m. at the St. Matthews Community Center, 310 Ten Pin Lane. Net proceeds will fund the club's scholarship program. Admission is \$15 per person. Bring your own eightperson team or join others there. Questions will cover a wide range of topics. Along with several silent auction items, there will also be a raffle for a beautiful handmade quilt. A variety of food items will be available for purchase so there is no reason to worry about eating dinner before coming.

For more information, call Jean Duncan at 931-4222.

Oct. 15

Dr. Aaron Hoffman, Professor of Political Science at Bellamine University, will review *The Supreme Court: the Personalities and Rivalries that Define America* by Jeffrey Rosen. Dr. Hoffman will confine his comments to chapter one, "The Virginia Aristocrats John Marshall and Thomas Jefferson."

free to visit and peruse them there.

- St. Matthews Makes its Bow by James Speed. KHR 917.6991 S742
- History and Pictures of St. Matthews compiled by R.O. (Bob) Dorsey. KHR 917.6991
- Some Contributions of Parents and Teachers to the Development of Greathouse School, St. Matthews, Kentucky by Ruth Osbourne. KHR 379.769 081

Upcoming programs

Programs are held at 11 a.m. at St. Matthews Community Center. Contact WCSM President Beverly Potts at 896-6575 for more information. **Aug. 22**: Conservation Field Trip **Sept. 22**: Field Trip/Workshop at Supplies Over Seas **Oct. 24**: Public Issues – speaker

to be announced

Eline Library: Check it out



Aug. 15, 2:30 p.m. Hotels of Louisville

Steamboats, railroads, interstates, and planes have brought many visitors to our fair city. And to

Your Works at Work

The Ohio Valley weather holds true – hot and humid with a lot of rain. But it does not slow down the City's Public Works Crew. Here's what they accomplished last guarter:

Competed Projects

- Ruts and dead grass caused by snow removal corrected and restored
- Fallen tree and storm debris removed
- Patched pot holes
- Trimmed, landscaped, mulched, and planted
- Completed 2015/2016 tree planting, including more than 110 trees to maintain and increase City's tree canopy
- Completed maintenance and checks to all irrigation systems
- Removed graffiti and replaced signs
- Installed catch basin at corner of Kennison Court and St. Matthews Avenue

 Improved drainage along Lake Avenue

present.

 Cleaned ditch at end of Kentucky Avenue near Warwick Park

house all of these out-of-

towners, Louisville has built

Louisville Hotel on West Main

many hotels. From the old

and several Galt Houses, to

the Seelbach and Brown,

with the Omni Hotel, business

travelers and tourists have en-

and architect Steve Wiser will

joyed local hospitality. Historian

through today's Hyatt and

Marriott, and into the future

- Old gravel parking area greened up on
- Wilmington
- Improved drainage off Macon
- Completed parking lot lights at Community Park
- Improved sidewalk on Bauer Avenue, Macon, Wendover, and Wallace from Lexington Avenue to Dayton

Current Projects

- Began drainage and paving project in alley off Hycliffe
- Cleaning ditch along Harris and Lydgate Cove
- Working with MSD to create drainage project between Kentucky and Washburn



Oct. 3, 2:30 p.m. The Louisville Orchestra, The Most Interesting Orchestra On The Planet

Join Deanna Hoying, LO's Director of Education and Community Engagement, as she takes you through the 2016-2017 season. A special emphasis will be on the All-Dvorak concerts on Oct. 21-22 and the connection Dvorak had with Louisville composer and ethnomusicologist Mildred Hill.



 Continuing miscellaneous sidewalk improvements throughout City

Future Projects

- Drainage improvements off
 Brown Avenue
- Possible drainage improvements on Girard Court
- Possible road widening of Primrose from Dellridge to Westport Road
- Improvements to City Hall and Eline Library

Small town heart

Continued from p. 1

original City of St. Matthews was built up during the 1920s by Henry Bauer and Alex Staebler.

The first housing boom came in the late 1920s with 25 residential lots. Prime land was selling at \$3,000 an acre. The first modern shopping center in the area was located in the present day "Vogue Center," between Lexington Road and Frankfort Avenue.

By the time St. Matthews was incorporated into a city in 1950, virtually all available land had been developed. James Noland was appointed the City's first mayor on March 22, and the first City Hall was his home. Already a

NOTABLE RESIDENTS



• John Floyd was among the first to live in St. Matthews territory; Floyd's Fork is named for him.

Richard Mentor Johnson
was the 9th Vice
President of the
U.S. and reputed to
have killed the
Native American
warrior, Tecumseh.



- Murray Haydon became the world's third artificial heart recipient in 1985.
- Lance Burton, magician, performed in his youth at St. Matthews Baptist Church.



•Ned Beatty is a wellknown actor and Academy Award nominee. prosperous community, St. Matthews' budget in 1954 was \$48,965. Today's budget is \$15.9 million.

In its 66 year history, the City of St. Matthews has had only five mayors, two of whom served a total of 48 years. In 1994, the City purchased its current City Hall, the former Greathouse Elementary School.

The St. Matthews Police Department was established in 1955 with only three officers. The department today has 40 officers, including a detective division, Special Response Team, accident investigation unit, and K-9 unit. In 2012, St. Matthews Police Chief Norm Mayer was honored by the FBI for the development of the School Resource Officer program.

The St. Matthews Volunteer Fire Department, the first of its kind in Kentucky, was organized in 1919. Currently, the city is serviced by two separate fire protection districts, St. Matthews and Lyndon.

Because so many different groups – settlers, farmers, realtors, businesspersons – took pride in their community and contributed to its growth, St. Matthews has maintained its small town feel despite the fact that it is Kentucky's 23rd largest city by population. The City boasts two major hospitals and an important auxiliary hospital, yet most residents can tell you where the "old Sears Building" is located. The City's Eline Library has the

highest book circulation numbers

of any of the 17 branches in Louisville's Free Public library system. Many residents also know that it was named by one of St. Matthews' leading citizens, A.J. (Tony) Eline, to honor his son, Sidney, who was killed in WWII.

Others know that the land donated for Brown Park was given by the Brown family, who came to the area around 1800. Brown, Community, Draut, and Warwick parks comprise 107.4 acres of land used continuously by St. Matthews residents for relaxation and play.

If you stand beside **Beargrass Creek in** Brown Park and look down its winding banks, you can imagine what the area was like when John Floyd first beheld its beauty. It is this imagination and the memory of those who have gone before us that will continue to make the City of St. Matthews what it is today - a thriving city with a small town heart.



St. Matthews Trivia

 Theodore Brown, lay preacher and builder of what is today known as Woodhaven Inn, had
 20 children. It was said that he never lacked a congregation.



- Present day streets got their names from the original farm owners in the area: Brown, Rudy, Chenoweth, Monahan, Bullitt, Nanz, Aterburn, and Breckenridge. There are 220 roads/streets within the city limits.
- St. Matthews was a notorious center for cockfighting. On Osa Lentz's farm, some men bet as high as \$1,000 of their potato money on a single rooster fight.
- Breckenridge Lane was named after Alexander Breckinridge, but is spelled differently today because of an error compounded by a succession of street sign painters.
- Mall St. Matthews opened in 1962 as Jefferson County's first indoor shopping mall and is the second largest shopping mall in Kentucky.

- The City's Gallopalooza horse, located in Arthur K.
 Draut Park, is yellow and painted with a map of St.
 Matthews, showing historical photographs.
- Louisville Mayor Greg Fisher graduated in 1976 from Trinity High School in St. Matthews.
- Kentucky's first Trader Joe's store is located in St. Matthews.
- The City has four small historic cemeteries, none of which are available for burials.
- Bernard Bowling, Sr., former mayor of St.
 Matthews and owner of Plehn's Bakery, had donuts delivered to Louisville government offices nearly every day he was in office to foster good relationships.



- St. Matthews Station, located at the corner of Frankfort Avenue and Breckenridge Lane, is not in St. Matthews.
- Robert Ripley of *Ripley's Believe It or Not* commented in 1949 that St. Matthews was the largest unincorporated community in the U.S.

Free computer repairs first Saturday each month

A free computer tune-up and repair service is offered the first Saturday of each month from 1-4 p.m. in the second floor meeting room above the St. Matthews library. There is no charge for the service. However. you need parts to complete a repair, the technicians will show you where you can purchase them and do the installation for you.

Matthews library. There is no If you have a desktop computer, charge for the service. However, if bring the computer, the mouse,

and the keyboard. If you are bringing a laptop, please bring the battery charger as well. For more information, visit www.computer tuneupandrepair.weebly.com.

Hometown History - 2016

THEN

The Floyd's Station Springhouse, pictured on p.2 in 1922, was on the John Floyd property and later the Breckinridge family property. It was a onestory structure when built in 1779.

NOW

The Floyd's Station Springhouse is located at the dead end of Stratford Lane in the Jamestown Apartment complex, one of the few original structures standing today in St. Matthews.



City of St. Matthews 3940 Grandview Avenue P.O. Box 7097 St. Matthews, KY 40257-0097 STD PRST U.S. Postage PAID Louisville, KY Permit #976

Your Elected Officials for the City of St. Matthews:

Mayor Richard J. Tonini

<u>City Council</u> Bernard Bowling Frank Flynn Tim Holland

Stuart Monohan

Mary Jo Nay

Martha Schade

Tony Weiter

Patrick Wissing

Council meetings begin at 7 p.m. on the second and fourth Tuesday of each month.

City Council meeting minutes are online at www.stmatthewsky.gov.

REACH ALERT

To receive emergency and/or community service notifications through St. Matthews' Reach Alert system, sign up at www.reachalert.com or call 1-877-307-9313.

Need to know?

Call St. Matthews

Automated Service

24/7 Information Line

638-4STM (4786)

Administration	Press 1
Services	Press 2
News	Press 3
Police	Press 4

Government Access

City Hall Office:	895-9444
Code Enforcement:	899-2512
Police Department:	893-9000
City Engineer:	899-2518
Public Works:	899-2517
Property Taxes:	899-2511
Police Records:	899-2537

Anonymous Tip Line: 498-CLUE (2583) Emergency: 911