

# “Call St. Matthews”

Telephone

**638-4STM (4786)**

Find answers to your questions or  
express your concerns to city  
government 24 / 7

\*\*\*\*\*

To speak with a City of St. Matthews office staff  
member during regular business hours:

Monday - Thursday 7:30 a.m. - 4 p.m.

Friday 7:30 a.m. - 11:30 a.m.

City Hall 895-9444

Code Enforcement 899-2512

Property taxes 899-2511

\*\*\*\*\*

City Engineer 899-2518

Tuesday 7:30 a.m. - 4 p.m.

Wednesday & Thursday 7:30 a.m. - 11:30 a.m.

Police ( Option # 4 )

Direct Dial this line at 498-CLUE (2583)

1 **Tip line** - Report Crime or Suspicious Activity

*Fully Automated - Remain Anonymous*

2 Police reports, fingerprint services

1 Make a police report

2 Get a copy of a police report

3 Fingerprint services

3 House Watch/ Extra Patrol /RX Disposal

1 House Watch

2 Extra Patrol

3 Prescription RX Medication Disposal

4 Directions to St. Matthews Police Station

**Police Emergency Dial**

**911**

**St. Matthews Dispatch**

**Non-Emergency**

**893-9000**

*Need to Know ?*

*Connect to ....*

**Call St. Matthews**

*Automated Information System*

Telephone

**638-4STM**

*Access City Government*

*24 hours / 7 days a week*



*City of St. Matthews  
3940 Grandview Avenue  
St. Matthews, Ky. 40207  
895-9444  
www.Stmatthewsky.gov*

Administration ( Option # 1 )

Direct Dial this line at 855-SMCH (7624)

- 1 Message for mayor/council
  - 1 Leave message for mayor only
  - 2 Message for mayor & council
  - 3 Message for selected council member
- 2 Get info/leave message for a department head
  - 1 City clerk
  - 2 Code enforcement officer
  - 3 City engineer
  - 4 Police department
- 3 Government info/council meetings/ordinance
  - 1 City government/council meetings
  - 2 Get a copy of an ordinance
- 4 Information on permits/licenses
  - 1 Building permits
  - 2 Portable storage container permits
  - 3 Sign permits
  - 4 Professional license & business tax
- 5 Real estate/business/occupational taxes
  - 1 Real estate tax
  - 2 Occupational tax
- 6 Reserve park pavilion, community center, or ball field
  - 1 Park pavilion
  - 2 Community center
  - 3 Ball Field

\*\*\*\*\*

Services ( Option # 2 )

Direct Dial this line at 498-CALL (2255)

- 1 Sanitation program
  - 1 Missed garbage pickup
  - 2 Large item pickup
  - 3 Recycling program
  - 4 Sanitation policy information
- 2 Graffiti/potholes, street damage
  - 1 Graffiti
  - 2 Potholes/street damage
- 3 Sidewalks
  - 1 Repair sidewalk
  - 2 Request new sidewalk
- 4 Street lights
  - 1 Report out-of-service light
  - 2 Request new light
- 5 Speed humps/report speeding
  - 1 Speed humps - Installation policy
  - 2 Report perceived speeding
- 6 Leave message about any city service

\*\*\*\*\*

News ( Option # 3 )

Direct Dial this line at 855-INFO (4636)

- 1 Seasonal messages
- 2 Farmers Markets / Reach Alert
  - 1 Farmers Markets
  - 2 Reach Alert Program
- 3 Park locations/descriptions
  - 1 Brown Park
  - 2 Community Park
  - 3 Arthur K. Draut Park
  - 4 Warwick Park
- 4 Eline Library
  - 1 General info / location & hours
  - 2 Current programs
  - 3 Friends of the Library
- 5 St. Matthews Historical Society
  - 1 General info / location & hours
  - 2 Current programs
  - 3 Contact information
- 6 St. Matthews Business Association
  - 1 General info / location & hours
  - 2 Current programs

\*\*\*\*\*